

# CASE STUDY:

## CS Comms

### Network Design and Installation

ACCREDITUK  
ASSURED QUALITY FOR IT

Much more than 'just another certification'.

#### Introduction

Accredit UK is a quality standard that is designed to allow ICT Suppliers to prove their excellence. Holders can prove that they have the right people, excellent processes and a track record of first-class performance.

The Accredit UK Standard has been designed to appeal in particular to Small and Medium Size Enterprises (SMEs). At its core lies the principle that conforming to the Standard should result not just in greater confidence for Purchasers of ICT but in improvements (often significant) in the way in which the ICT Suppliers' businesses are managed.

Although not universally the case, there is a pattern emerging among many smaller ICT companies which suggests that high quality technical capabilities are not always matched with robust and effective business practices. To address this issue Accredit UK assesses both 'General Expectations', on how to run a business effectively, and 'Segment Specific', technical capabilities. **As a result: 96% of companies would recommend ICT Suppliers seek Accredit UK certification.**



CS Communications Services Ltd, a voice and data specialist based in the Midlands has been awarded the prestigious Accredit UK Standard, which recognises the best technology suppliers in the country.

CS Comms has clients around the country and is planning to use the Accredit UK standard to help grow their business. By completing the Accredit UK standard, they have been recognised as providing an efficient, honest and reliable service.

CS Comms offers voice and data solutions to help organisations improve their communications systems. The company has been working with local education authorities for many years and has provided voice and data solutions in more than 50 schools during this period. CS Communications recently completed a further four schools with a solution incorporating a new telephone and structured cabling system.

Martin Lake, Director of CS Comms, went on to explain why CS Comms decided to take part in the Accredit UK certification: "We are already accredited by BSI who awarded us with an ISO 9001 certification in 1992. We have always had the vision to reach for excellence in all that we do. We want to set ourselves apart from others. The Accredit UK certification works hand in hand with ISO9001. As we are involved in the early stages of the standard we are benefitting from the growing brand awareness – we believe that Accredit UK for technology suppliers will be the equivalent of Capita's 'Gas Safe' (formerly known as 'Corgi') registration for plumbers. Even going through the process has helped us to improve our sales and marketing processes."

## CASE STUDY: CS Comms

### CS Comms install Fibre backbone for Electrium Group

Electrium is one of the UK's leading electrical groups; it evolved under the ownership of Hanson plc, was the subject of a Management Buy-Out in April 1997 and, since January 2006, has been a wholly owned subsidiary of Siemens Holdings plc.

Bringing together three of the electrical industry's most impressive and established brands, Crabtree, Wylex and Volex, Electrium are renowned for their outstanding quality and excellent value for money. The company employs around 700 people in manufacturing operations in the UK and throughout the world, with its UK commercial centre in Cannock, Staffordshire at the heart of the UK's motorway network.

Key to Electrium's continuing commitment to IT, the company are in the process of upgrading their IT infrastructure. Focusing on resilience, they have a requirement to install fibre backbones to data cabinets across all sites using diverse routing for disaster recovery purposes.

CS Comms were allocated project management and implementation of this task at Electrium's Hyndley Green site. 8 core fibre optic cabling was required to be installed from the main data cabinet to further cabinets around the complex.

The planning of the installation was vital at Hyndley, as the cabling involved internal and external routing across Electrium's vast warehouse area. In addition diverse routing of the fibre was essential for resilience purposes and at no point of the installation could the individual cables come in to contact.

Method statements and risk assessments were carried out at the survey stage of the project with meticulous care, as heavy machinery and equipment was located alongside the cable routes. Once the planning stage was agreed by CS and the Electrium IT team, the work was installed by CS Comms skilled engineers. The installation went smoothly with little disruption to staff. Upon completion the fibre cabling was terminated on to patch panels as specified by the customer.



**To find out Accredited UK can help  
your business, get in touch today!**

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